Identifying and Scheduling Family PACT Clients

"I need a check up."

"I want a pregnancy test."

"I want birth control."

"I had sex yesterday, and the condom broke."

"Is there something specific that you want to happen when you come in?" (Refer to list of available Family PACT services)

"We offer Emergency Contraception. If it is taken as soon as possible after unprotected sex, it can help prevent pregnancy."

Do you have Medi-Cal, Family PACT, or other insurance?"

No, does not have coverage

Yes, has Family PACT

Yes, has Medi-Cal or Other Insurance NOT ELIGIBLE for FamilyPACT

"We have Family PACT, which can help you get what you need at no cost. I have some questions to see if you might be eligible.

"Bring your teal Family PACT card with you when you come in. I have a few more questions for you."

Schedule appointment "Please bring your Medi-Cal, or Insurance card."*

"Do you live in California?"

Yes, lives in California

No, does not live in California NOT ELIGIBLE for FamilyPACT

"What is your date of birth?

Female 55 and under Male 60 and under

Female 56 or older Male 61 or older NOT ELIGIBLE for FamilyPACT

"What is your monthly income? How many people are in your family? (consult income level chart)

Income and Family Size within range

Income and Family Size exceeds range NOT ELIGIBLE for FamilyPACT

Schedule appointment

*For clients that are not Family PACT eligible, please follow your site's protocol for scheduling or referring these clients.

If the client is seeking Emergency Contraception: Follow your site's EC protocol (appointment today, Rx via phone, refer to Pharmacy Access pharmacy)